



## **INDUSTRY CIRCULAR NO 005/2021**

**TO: ALL SECURITY SERVICE PROVIDERS**  
**FROM: OFFICE OF THE DIRECTOR**  
**SUBJECT: ADJUSTED ALERT LEVEL 4 – PSiRA WORKPLACE PLAN**  
**DATE: 28 June 2021**

Dear Colleagues and compatriots,

With reference to the Industry Circular No. 004 issued on 23 June 2021 and following on from the President's announcement on 27 June 2021 to move the country to Adjusted Alert Level 4, PSiRA again reviewed its Workplace Plan to ensure that it is aligned with the regulations issued in terms of the Disaster Management Act.

As per the previous Circular, PSiRA applied a differentiated approach under the Adjusted Alert Level 3, which resulted in our offices in Polokwane and Nelspruit being excluded from staff rotation system as the rate of infections was initially lower in these provinces. However, following on from the announcement to move the country to Adjusted Alert level 4, we will also implement a staff rotation system in these offices. The same provisions highlighted in our Industry Circular of 23 June 2021 will now also apply to these offices.

As a result, the number of bookings in these offices will also reduce in line with our staff's rotational requirements. As the Authority reduced the booking timeframe to 5 days, those clients who have made bookings in the afternoon from Tuesday, 29 June 2021 on our platform for visits to Polokwane and Nelspruit Offices may need to be allocated a new date and time slot for the week of the 5<sup>th</sup> of July 2021. The booking numbers for this week will be assessed on a day-to-day basis, and if found necessary, the Authority will be sending SMS notices to those clients who may be affected by the changes in their booking date and time.

As far as the impact of Adjusted Alert level 4 and other P*Si*RA services are concerned, the current staff rotation system will adequately service the industry. Subject to the additions above the Industry Circular No 004 of 23 June 2021 and service delivery measures highlighted therein, will still apply.

Yours faithfully

A handwritten signature in black ink, appearing to be 'Mmatlou Sebogodi', written over a horizontal line.

**Ms Mmatlou Sebogodi**  
**Acting Director**